



Frontier® Document Retrieval

Complete linkage and access tool to critical documents



Today's extended enterprise is an intricate web of customers, partners, suppliers, and employees – all requiring real-time access to mission-critical documents. Accounting needs invoices, manifests, and shipping documents to resolve billing issues. Customers and vendors need to see contracts, part numbers, pricing levels, ship dates, and payment records.

Missing or delayed information means wrong shipments, cancelled orders, delays in payments and, ultimately, lost revenue. Your organization also needs visibility and control over critical documents generated within business and clinical applications to comply with Sarbanes-Oxley, HIPAA, and other regulatory requirements.

Frontier® iInquiry

Friedman's Frontier browser-based iInquiry is a tool that allows access to mission critical information from all areas within your enterprise to support quick decision making process. With the click of a mouse, iInquiry allows you to locate information at a summary level as well as the ability to dynamically drill-down to the details that are driving the summary data.

Optio e.ComIntegrate™

Without the need of custom programming, Optio's e.ComIntegrate™ will tailor Frontier information to create customized business documents to company and customers. Then e.ComIntegrate enables you to add information to your output such as fax numbers or e-mail addresses and supporting documentation such as product warranty information or material data sheets. It then formats the output and coordinates its delivery to a variety of printers, faxes, e-mail, or web destinations.

Optio e.ComPresent™

Web-enabled e.ComPresent™ electronically archives past and current documents in high-fidelity PDF or text files. It provides access to these electronic documents via secure browser access iInquiry. With powerful index-field search capabilities, you can solve critical customer service, accounts receivable and supply-chain management issues – without leaving your desk or the ERP systems you are accustomed to using.

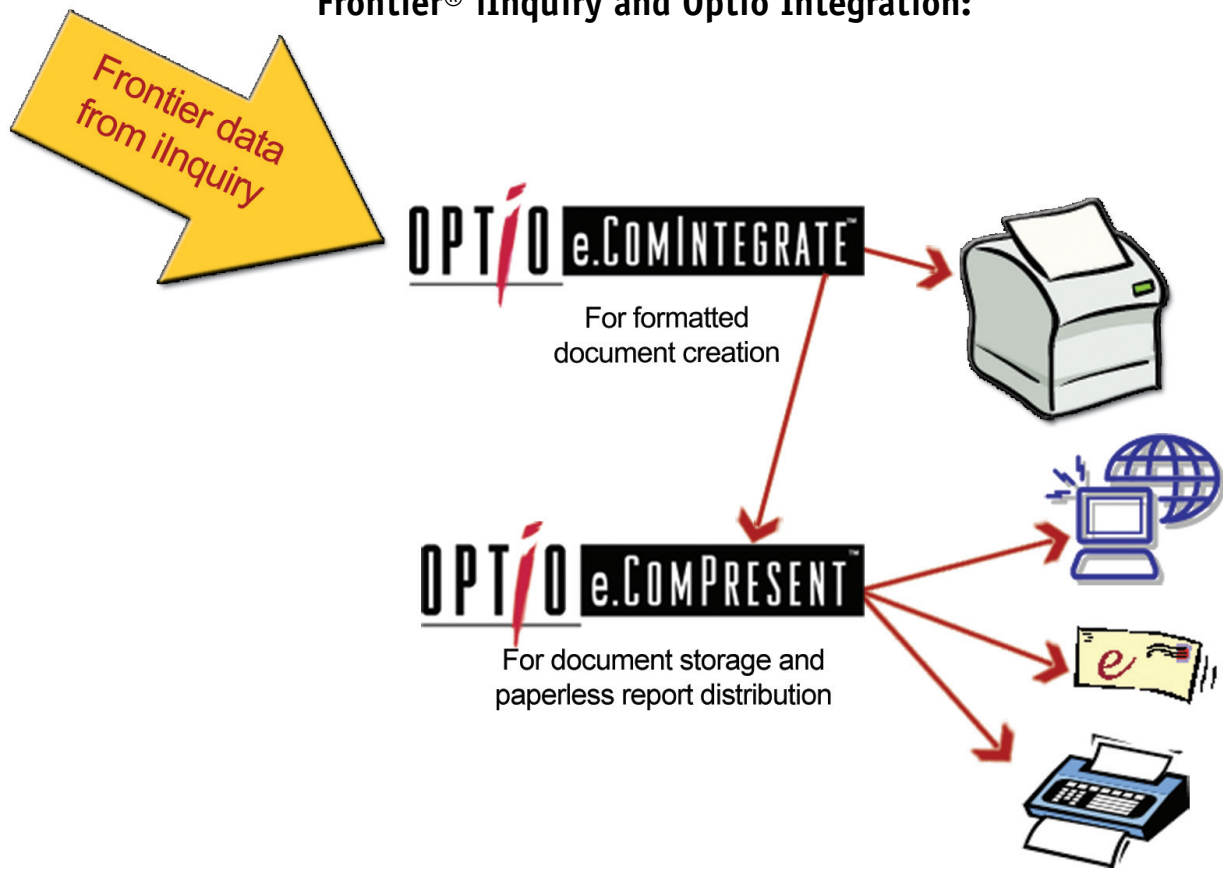
The combination of Frontier's iInquiry along with Optio's e.ComIntegrate and e.ComPresent, these mix of products provide a complete document solution that addresses the needs of even the most demanding document requirements. iInquiry drills down query and analysis information by easy access to general ledger, receivable, payables, sales, inventory, and purchase data. e.ComPresent is the web destination for your documents and is easily integrated into existing Web-based intranets. e.ComPresent leverages network authentication to provide roll-based access to 100% high-fidelity digital copies of the documents that businesses run on.

Benefits Of Document Retrieval

- Reduce manual processes which are prone to errors
- Reduce document storage and retrieval costs
- Store documents securely
- Resolve billing issues quickly by providing easy, web-based access to archived documents
- Reduce accounts receivable bottlenecks by providing electronic access to all documents for a specific transaction at the same time
- Provide visibility to signed documents by tracing merchandise from fulfillment through shipment and delivery.
- Save physical storage space and costs
- Curtail costs and improve responsiveness by providing customer service representatives with easy access to all transactional documents



Frontier® iInquiry and Optio Integration:



Minimum User Requirements:

Hardware

- 2.4 GHz CPU and 1GB of RAM
- Hard Drive disk space required 20GB
- Client connection to/with Frontier AS400
- OS/400 V4R5 or higher
- DB2 UDB Query Manager and SQL Development Kit

Software

- Windows OS: WinXP, Win2000, NT
- Linux
- IBM Websphere standard edition or higher
- Java Tool Box for AS/400

Internet Browser

- Any commercial browser (internet Explorer recommended)

Frontier

- 2.1+

Optio e.ComIntegrate

- Windows 2000 Server with Service Pack 4, Windows Server 2003 Standard Edition, Windows Server 2003 Enterprise Edition
- 20 GB hard drive (larger if Optio-Reprint files will be saved)
- CD-ROM drive
- Network connection

Optio e.ComPresent

- Separate server from e.ComIntegrate 2.2
- Windows 2000 Server, Windows 2003 Server Standard and Enterprise Editions
- Dual Pentium III, IV, Xeon, or higher processor, 1 GHz or faster (faster for crisp performance)
- 1 GB RAM
- CD-ROM drive
- Network connection